

# Communities of Practice

## - *suggested questions to explore*

1. How is your library applying user experience research methods and tools?
2. How have services changed or evolved as a result of UX findings?
3. What methods are being used in the library, and the wider university, to capture user feedback (eg. Insync surveys, Student Experience Survey, graduate outcomes survey) and how is the library involved with these?
4. What issues you have experienced when conducting – or planning/ pitching ideas for – UX research? (ethics, approvals, incentives etc...)