



Capabilities for the 21st Century Library: Part I

CAVAL Reference Interest Group Forum May 2010

Date & Time Thursday 20th May 2010 1.00 for 1.15pm start

Venue **Monash University, Caulfield Campus**
Theatre S232 (Level 2, S Building)
900 Dandenong Road,
Caulfield East, Victoria 3145

RSVP by Friday May 14th 2010
http://www.caval.edu.au/CRIG_Forum_May2010_RSVP.html

Program

- 1.00pm** **Welcome and Introduction**
Daryl Bailey, Australian Catholic University, and Chair of CRIG
- 1.15-1.45** **Liaison 2015 at Swinburne**
Swinburne's re-examination of the role of liaison librarians in the university
Derek Whitehead, Swinburne University of Technology
- 1.45-2.15** **Beyond the happy sheet: gathering stakeholder feedback to inform liaison service development**
Vanessa Warren, University of Tasmania
- 2.15-2.45** Tea & coffee break
- 2.45-3.15** **E-nabling the Library for Online Learning**
Stephen Yates, Monash University
- 3.15-3.45** **Interpreting Librarianese: A non-librarian's approach to communications at Deakin University Library**
Katrina Barlow, Deakin University
- 3.45-4.15** **Panel questions and discussion**
- 4.15** **Tour of Caulfield Library**

Transport

Map, travel options to Caulfield Campus and parking:
<http://www.monash.edu.au/campuses/caulfield/>

The Speakers

Derek Whitehead

Director, Information Resources, Swinburne University of Technology

Derek Whitehead is Director, Information Resources at Swinburne University of Technology. He is responsible for management of the university's library and Web site, as well as being University Copyright Officer.

Derek was Vice President and President of the Australian Library and Information Association (ALIA www.alia.org.au) (2007-2009) and has been Chair of the Australian Digital Alliance since January 2008 (www.digital.org.au)

From 1996 to 1999 Derek was Deputy State Librarian at the State Library of Victoria, and from 1994 to 1999 he was responsible for the creation and management of VICNET, the pioneering community web site and ISP – see <http://www.vicnet.net.au>

Derek has a blog at <http://dereksaliablog.blogspot.com>

Vanessa Warren

Liaison Librarian, University of Tasmania

Vanessa is a relatively new librarian, completing a Graduate Diploma in Information Management at the University of Tasmania in 2006. She entered the profession as a liaison librarian at the same institution in 2007, taking part in a pilot framework of development and presenting a paper on this process at IFLA in Milan, 2009. Vanessa is also the Tasmanian Regional Coordinator for the ALIA New Graduates Group.

Like many academic libraries across Australia, the University of Tasmania (UTAS) has been struggling with the shifting roles and client expectations of liaison services.

In an attempt to bring some context to this process a survey was developed asking UTAS academics to rate specific liaison services for perceived importance and performance and comparing results to ratings by liaison librarians.

This presentation will chart the context surrounding the development of the survey, its implementation and its results (warts and all), and how it may impact on the development and evolution of liaison services at UTAS.

Stephen Yates

Monash University

Steven Yates is currently the e-learning coordinator at Monash University Library. His position involves amongst other things, developing library staff capacity to develop e-learning materials that contribute to academic support of faculties, setting up processes and templates to ensure efficient and effective e-learning development, partnering with staff to create e-learning material, and exploring technology for learning. Steven has worked in both the educational and corporate sectors. His experience of e-learning is varied, from teaching exclusively online using collaborative learning approaches, supervising postgraduate students, developing online learning material, working as an instructional designer, to leading a team of developers in a large international IT gaming company. Steven has also worked as a teacher in a high school and instructed in the military. Much of this work has taken place internationally in South Africa and China, as well as here in Australia. Steven holds a BA degree, and Master's degrees in both linguistics and hypermedia for language learning

Katrina Barlow

Library Communications Specialist, Deakin University

Katrina Barlow is the Library Communications Specialist at Deakin University. Prior to joining the Library in 2009, she worked in a number of editorial positions, including Deakin's Knowledge Media Division; publisher of Who's Who in Australia, Crown Content; and the closed captioning unit at Seven Network. She brings an editorial approach to her communications work at Deakin University Library, always on the look-out for words and communications channels that will resonate with Library clients.