

CRIG PRESENTATION: Libguides

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Where we started

- Current guides scrolling lists of resources [show guide]

Trial

- Mike Brooks **T&L Librarian** & Rob Rochester organising trial and providing support [show libguides list]
- Trial really about **usability for librarians** [flick through psychology guide]
- **Comments** from academics were fairly minimal
- (**Last Aug CRIG** – Stephanie Foott and Linda Sheridan) raised question about whether guides meeting user need or librarian need? Where do subject guides **sit as a priority in the range of tools** that students use to search? Do they deliver help at **point of need**? Libguides doesn't resolve this and discussion will be ongoing.)
 - Somebody wanting to add their site
 - Some positive comments and usual pats on the head
 - Enthusiastic response from psych student who posted address to postgrad page
 - Initial confusion about where the primary ed section was and
 - also comment from someone just not liking the new format.
- **Problems:**
 - Issue about proxy settings we seemed to have solved by putting them on our server
 - Cache problem causing people to log into the wrong account

User viewpoints web 2.0 feel about it and uses web.20 technologies

- **Property guide** organisation
 - **tabs and sub-pages** (
 - Each page essentially **three columns**
 - **Boxes** vary in functionality
 - **Reproduce information** from older guide in this new format
 - **flexibility** in updating with current information
- **Chemical Engineering** guide
 - **RSS Feeds** -- home has library blog, **Journals** has feed
 - **Images** – Books has covers – can include from Amazon or ebook resources etc
- **Curriculum resources** guide
 - **RSS feed to LibraryThing** – web2.0 sites **sitting behind** each of these
 - **YouTube** from Children's collection
 - **Tag cloud**
- **Furniture design**
 - **Podcasts and video** (including captivate) from How To
 - **Uploading documents** from Books
- **Tutorials**
 - **Education tutorial** -- conventional kind of **organisation** for research guide for education
 - Use of pictures for **Boolean** and covers
 - **Flickr** for screen shots
 - Possibility of further moving away from lists of resources to **incorporate aspects of information literacy**.

Library viewpoint

- Very **practical application** and drawing together of **web 2.0** technologies. Last year's CRIG had question from floor about use of Web 2.0 technologies in context of online guides and assistance.
- **Usability** –
 - **amount of work** involved (trained some keen support staff to get the initial guides transferred),
 - issues of **keeping current** as with any of these guides but also easier to do this. (Dull if media content doesn't change.)
 - generally **very sound application**
- **Copyright** issues – liaison with copyright officer –
 - Amazon covers?
 - YouTube videos without permission of copyright holder? YouTube videos themselves illegal perhaps incorporating music – element of risk management (particularly if you are to change frequently)
- **Support** is very good.
 - Lost information restored from backup.
 - Spacing went a bit odd but again fixed overnight
- **Guide functionality**
 - Login and **My admin**
 - **Statistics** for guides and their links
 - **Community** Displaying libguides from other universities
 - **Support** See blog
 - **Home**
- **Creating new guide**
 - **CRIG Example** from the education template
 - Create new page **here's another tab**
 - Options for **modifying pages**
 - Creating a new box
 - **Copy box** from primary education **Doing research**
 - **Create a new box** --In addition to options already noted: dates and events, interactive poll, submit a website. **LRB RSS feed**
 - Go to different page to **modifying boxes on the page**