

'The Personal'

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'Librarians in the Workforce: The Big Picture and the Personal'
CAVAL Reference Interest Group (CRIG) Panel
11 May 2007



My Story

Different Careers

- Information Management – Archives, Records Management, the Web, Science Publications and Data Management
- IT Senior Management
- Risk Assessment & Audit – incl compliance, performance management, internal consulting
- Other examples – senior management in universities, government departments, marketing and communications, web management, business analysis

Your Organisation

- Do you work for the University or Librarianship?
- Service ethos
- Encourage staff to change jobs and careers
- Professional sabbaticals

Under 30s Meeting

Student-Centred Approach

Staff Profile

- Skewed towards 45+ age group
- Younger staff generally more junior in structure
- Generally not part of Library Committee structures

Concept of Under 30s Lunch

- Intelligence on students – what they want
- Opportunity to have some input
- Horizontal rather than vertical slice
- Encourage interaction with peers
- Direct access to University Librarian

Responses

Surprised by small number of Under 30s

None over HEW5

Included IT staff working in Library/Commons

Reaction of other staff

- 'We have children who are students'
- 'We know what students want'
- 'Don't forget mature-age students'

Outcomes

What are our students like?

- Generational issues
- Working as well as studying
- Phones, iPods, laptops, fashion, cars
- Get stressed when assignments due

What do our students like about the Library?

- Technology
- Food/drink
- Social
- Group work

Outcomes

What do our students want from the Library?

- More of everything
- Computers
- Power points
- Battery recharging service

Where is our future heading?

- Technology
- Greater involvement in orientation
- More colourful, funky and welcoming

Outcomes

Results presented by representative at next All Staff meeting

Ideas fed into planning – 'just do it!'

Under 30s felt their input was valued

Repeat the experience – maybe every 2 years

Other Opportunities

Students employed in Library

- Co-op students
- Student Rovers
- Casuals at peak times – vacation projects
- Source of future library staff?

University of Auckland

- Use students to teach Library staff 'cool technologies' over break
- Design student friendly materials – eg Powerpoint templates, promotional material

Thank You

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