

Better Living Through Ethnography:

How a user experience centred approach is changing the Caulfield Library post-refurbishment

Marcus Chester

Librarian, Collections and Facilities

6th November 2019

CRIG Seminar – Libraries shining: shaping our practice





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AWARDED TO
MARCUS ASTEROID
AS MASTER
OF THE GRAPHS



77.1%

CAULFIELD LIBRARY

"...one of the worst looking academic libraries in the southern hemisphere"



MASSAGE

Chiropractor
sessions once
a week to
crack the tension
in our necks!!

MASSAGES

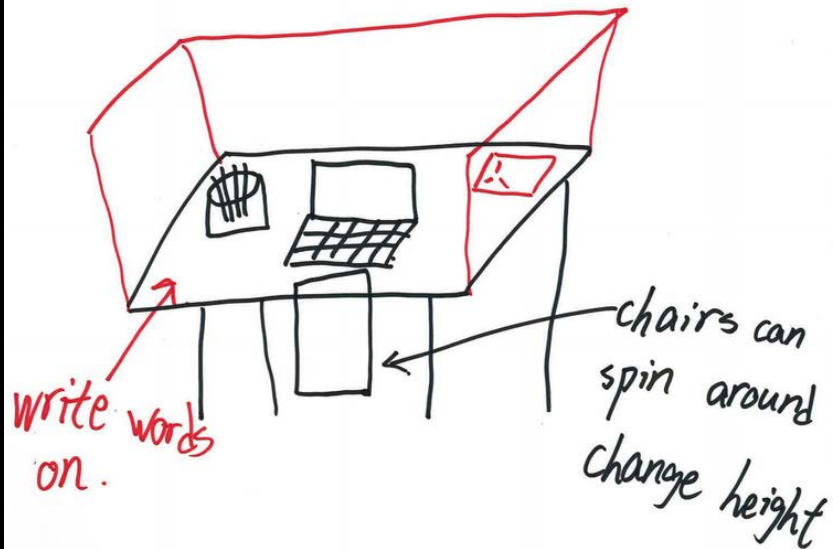
MASSAGES

please
monash

Free Food
Massages
Free coffee
light music



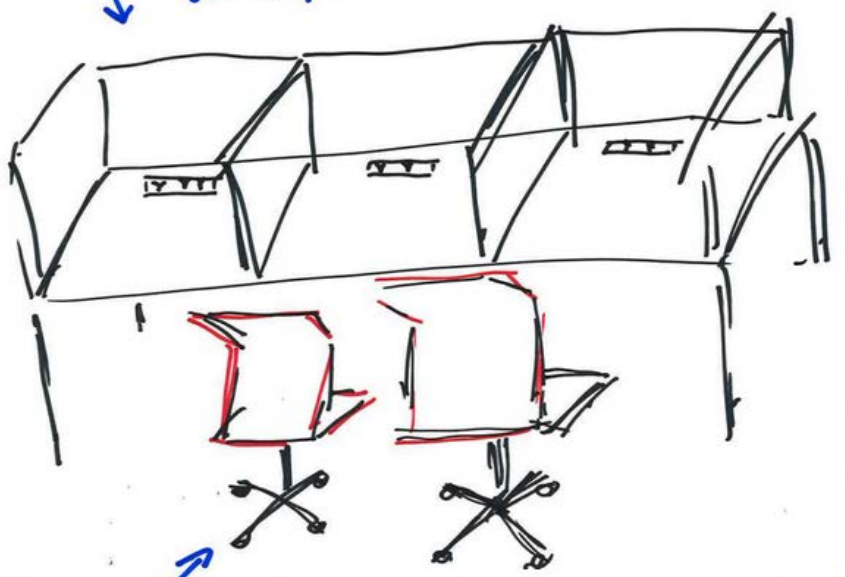
quite.



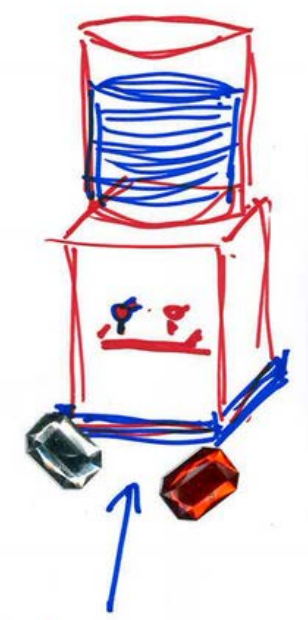
Write words on.

chairs can spin around change height

Not a big Desk
but big enough
for Laptop and piece of paper



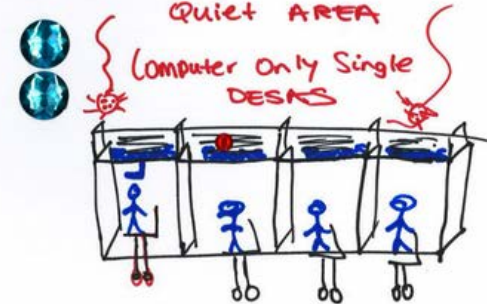
Good Back Support.
Able to adjust height.



Drinking Water Station

Quiet AREA

Computer Only Single DESKS





“On the highest throne in the world, we still sit only on our own bottom.”

Michel de Montaigne
Essays

The End