CAVAL Reference Interest Group Forum
June 2012: Supporting Research

Date & Time   Friday 1st June 2012   1.00 for 1.15pm start

Venue   **Victoria University**
                   Footscray Park Campus
                   G370
                   Campus map:
                   http://www.vu.edu.au/sites/default/files/facilities/pdfs/footscray%20park.pdf

RSVP   by Friday May 25th 2012
                   http://www.caval.edu.au/crig.html#junforum

Map and travel directions
By public transport
Located within walking distance from Footscray train station; it is a ten minute train trip from the city.

By car
See location, campus and car parking map:
Location map: http://www.vu.edu.au/sites/default/files/facilities/pdfs/footscray%20park.pdf
Car parking map: Img-427173235-0001.pdf

Public parking is available for $2 in the carpark on Ballarat Road. Enter via Tiernan Street. Ticket machines are located within the carpark.

June 2012 Forum: Supporting Research

The research agenda has been part of university life for some years now and libraries continue to position themselves to provide support in this area. This forum will examine attempts to survey research needs as well as examine practical projects and experiences in providing this kind of support.

Program

1.15pm   **Welcome and Introduction**
Gary Pearce - Liaison Librarian (Media & Communication)- RMIT University and Chair of CRIG

1.20-1.50   **What Researchers Need**

Victoria University's recent data management survey and its implications for eResearch training... some early thoughts. (15 minutes)
Dr Lyle Winton – Associate Director eResearch – Victoria University

Getting Researchers to Speak: the effectiveness of a "broad, blunt instrument" (15 minutes)
Chris Evans – Science Librarian & Research Librarian - University of Tasmania

This presentation provides an overview of the considerations made in selecting the methodology for   surveying UTAS researchers and an assessment of the effectiveness of the chosen instrument

1.50-2.00   **Discussion (10 minutes)**

2.00-2.45   **Research Support**

Research Ambassadors at Victoria University (15 minutes)
Jenny Cameron - Research Librarian – Victoria University

The Research Ambassador program at Victoria University provides peer-to-peer research support to both research students and staff in a range of areas including quantitative and qualitative research design and data analysis, document formatting, EndNote, NVivo, data and file management, library research databases and other areas. This presentation outlines the start-up of the pilot program, the evaluation of the pilot and implementation of a sustainable ongoing program.

Library Research Support Officers; aligning research support and services to meet researchers' needs. (15 minutes)
Bernie Lingham - Manager of Science & Technology Library Services – Deakin University Library

In 2010, Deakin University Library implemented a new program of enhanced and targeted research support, delivered by current Deakin Higher Degree Research students working part time as Research Support Officers (RSOs). RSOs work across campuses creating an effective team of knowledgeable

and skilled staff with strong faculty and research centre connections. Bernie will outline the role and achievements of the RSOs

LibReST (Library Research Support trial) (15 minutes)
Jenny Mitchell and Kendra Watson - La Trobe University

During semester 1 2012 the Library explored the feasibility of advanced research support by the faculty librarian group in Learning and Research Services. The background and purpose of the trial will be discussed and how potential outcomes will be used to inform the use of a standard framework for reporting literature searches (STARLITE) to both develop a systematic, efficient and sustainable service model and to identify potential opportunities for future research support services.

2.45-3.00   Discussion (10 minutes)

3.00-3.30   Break

3.30-4.00   <u>ANDS Project</u>

Monash University - Research Data Collections Project (15 minutes)
Paula Todd and Jackie Waylen - Subject Librarians – Monash University

In 2010-2011, Monash University Library was funded by the Australian National Data Service to make data collections from selected publicly funded research projects more discoverable by contributing information about collections to Research Data Australia.

In undertaking this project, the Library also had the aim of providing opportunities for professional development of library staff and building a sustainable research data management capability for future programs of work.

This presentation describes how the Library successfully structured its Research Data Collections Project (RDCP) in ways that have enabled the participation of 30+ librarians. This should ensure that the skills and knowledge built on the project can be retained and enhanced as the Library

continues to build partnerships with researchers to improve the way research data is stored, managed and disseminated.

"Seeding the commons"/ANDS Project (15 minutes)
Barry Tucker - Project Officer – Deakin University Library

The project began at Deakin University in the early 2011 with the development of the Deakin Research Online repository to enable data collection storage and harvesting. By August the gathering of datasets and collections from one strategically important research area was extended to include all faculties and other research centres: this became a challenge to meet contract milestones and measures of success. Barry will discuss the key elements in overcoming the "data collection gathering obstacles" which assisted with the success of the project.

4.00-4.10   **Discussion (10 minutes)**

4.10   **Tour of the Footscray Park Campus Library**

The Speakers

Dr Lyle Winton
Associate Director eResearch – Victoria University
Lyle is the Associate Director for eResearch at Victoria University working with the Office for Research, IT Services and Library to develop e-research capability across VU. Lyle was formerly an analyst with the Victorian eResearch Strategic Initiative, a senior research support officer with the eScholarship Research Centre supporting the research community and eResearch initiatives at the University of Melbourne, and also a consultant to the DEEWR/JISC led international e-Framework for Education and Research. His research background is in experimental high energy physics and distributed computing, involving large-scale international collaborations. Lyle's professional background is in the IT areas of infrastructure development, software design, development and project management.

Chris Evans
Science Librarian & Research Librarian - University of Tasmania
Chris has been the Science Librarian at UTAS since 2004, having worked in public libraries, special libraries and higher education libraries over the previous ten years of her career. Currently, as well as being a Branch Librarian and Liaison Librarian, Chris has a library-wide role in leading support for researchers at UTAS.

Jenny Cameron
Research Librarian – Victoria University
Jenny is the Research Librarian at Victoria University, which involves university-wide coordination of library training and support for researchers, including co-ordination of the

Research Ambassador program. Jenny also works as a consultant trainer delivering EndNote train-the-trainer programs Australia-wide, as well as tailored programs for researchers in scientific organisations, corporations and government departments.

Bernie Lingham
Manager of Science & Technology Library Services – Deakin University Library
Bernie is a manager at Deakin University Library with responsibilities that span services to the Faculty of Science and Technology, Library operations at the Waterfront campus and support for researchers. She has many years of experience in public and academic libraries, and in a variety of roles that have centred on delivering client-focussed services. Bernie works closely with a leadership team of two specialist Research Librarians, in turn working with a cross-campus team of liaison librarians and research support officers in providing advocacy and educative programs to support researchers, and in developing, delivering and evaluating targeted Library research services.

Kendra Watson
Faculty Librarian for Engineering and Mathematical Sciences - La Trobe University
Kendra has been Faculty Librarian for Engineering and Mathematical Sciences, and Psychological Sciences at La Trobe University for the past two years. Following the completion of her Master's degree in Library and Information Management at Manchester Metropolitan University in 2008 Kendra supported UK academics through Mimas, a Centre of Excellence based at The University of Manchester.

Jenny Mitchell
Faculty Librarian for Health Sciences - La Trobe University
Jennifer has worked at La Trobe University Library since February 2010 as a Faculty Librarian for Health Sciences, liaising with staff, students, and researchers from a range of health disciplines and Public Health Research Centres. Her areas of responsibility include Art Therapy, Counselling, Dietetics and Nutrition, Gerontology, Health Information Management, and Public Health. Prior to working in an academic library Jennifer worked for five years in the public library sector with Eastern Regional Libraries. She completed her Graduate Diploma of Applied Science (Library & Information Management) at Charles Sturt University in 2007.

Jackie Waylen
Subject Librarian for Music, Theatre and Film Studies – Monash University
Jackie has been a Subject Librarian for Music, Theatre and Film Studies at Monash University for four years. She became interested in research data management initiatives when, in August 2008, some librarians began working with researchers who were willing to become early adopters of a draft Research Data Management Plan. From May 2010 to November 2011, a secondment position as a Research Data Librarian in the Monash University Library, on the Research Data Collections Project, enabled Jackie to work with the other project team members who were interviewing researchers, so as to identify, locate and describe their data collections. It also provided an opportunity to become involved in the associated outreach activities that were intended to build capability, and to share what project team members learnt during the project.

Paula Todd
Subject Librarian for Medicine, Nursing and Health Sciences – Monash University
Paula is Subject Librarian for Medicine, Nursing and Health Sciences at Monash University, Peninsula campus. For the period August 2010 she was seconded part time to the Research Data Collections Project, part of the ANDS funded "Seeding the Commons" initiative. The project has involved collaborating with project team members and other librarians to interview researchers regarding their data collections and assisting to build library staff capabilities in research data management.
Barry Tucker is a liaison librarian at Deakin University with more than twenty years of liaison experience . During this period he has liaised with a variety faculties, schools and research areas; in the past decade with the Faculty of Science and Technology and research areas within the Geelong Technology Precinct at Geelong Waurn Ponds campus; and most recently as a project officer with the "Seeding the Commons" project.

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